



**brighton  
festival  
chorus**

**Brighton Festival Chorus Privacy Statement  
for Supporters, Patrons, Benefactors and the BFC Mailing List**

Brighton Festival Chorus (BFC) is a Registered Arts Charity that processes data from its customers and supporters for certain legitimate businesses purposes necessary to fulfil its aims and charitable objectives. Our promise to you is that we will be clear, honest and open in the way we use your data, only use it in ways you should reasonably expect us to and to stop using it should you request this. This statement sets out the ways in which BFC uses your data and how you can hold us accountable for that.

**Data collection**

When you opt to subscribe to our mailing list (usually via our website or at a concert or event) or become a Supporter, Friend, Patron or Benefactor we will collect your name, address and electronic contact details (email and phone).

**Use of data and data integrity and security**

We take steps to ensure that data is accurate, complete, up to date, and secure. The contact details we collect from you will be used to inform you of forthcoming events, ticket offers and other BFC related events or activities we think may be of interest to you, as well as opportunities to support our work as a Registered Arts Charity.

If you do not want to receive information about forthcoming events, offers or our fundraising activities, you may opt out from our newsletters by using the unsubscribe link on newsletters and emails sent to you via our Mailchimp service.

You can also opt out or ask us to amend your contact details by emailing [info@bfc.org.uk](mailto:info@bfc.org.uk) or by using the [contact us](#) page on our website.

**Contacting you**

Our usual method of contacting our Supporters, Benefactors and mailing list subscribers is via email. If you prefer to be contacted by post or telephone, or not to be contacted at all, please let us know by emailing [info@bfc.org.uk](mailto:info@bfc.org.uk) or by using the [contact us](#) page on our website.



# brighton festival chorus

## **Supporter**

Customers joining one of our Supporter schemes will receive information by email relating to events and activities as a paid-for benefit of the scheme.

## **Third Parties**

The personal information that you give us will never be supplied to anyone outside BFC without first obtaining your consent, unless we are obliged or permitted by law to disclose it.

## **Access to information and how to contact us**

You have a right to see what information we hold about you. You also have the right to have your data erased, rectified or the processing restricted or to object to us processing your data. You may also ask us to provide a copy of any information provided by you to us. Should you wish to contact us to ask about the data we hold, the use of your data, or to make a complaint please email [info@bfc.org.uk](mailto:info@bfc.org.uk) or use the [contact us](#) page on our website.

## **Complaint**

You have the right to lodge a complaint with the Information Commissioner about how we deal with your personal data. The Information Commissioner can be contacted via <https://ico.org.uk>.